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Scott W. Kelley, Reg. No.30,762 May 6, 2004  
Date

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of )

Group Art Unit: 2176

Dennis M. Patterson et al )

Examiner: Peter Smith

Serial No. 09/556,206 )

Filed: April 24, 2000 )

Docket No. HIJK-37737

For: PROCESS FOR IMPROVING PRINT  
QUALITY OF A DOCUMENT CREATED  
UTILIZING INTERNET-TYPE NETWORK  
APPLICATIONS )

**RECEIVED**

MAY 14 2004

Technology Center 2100

AMENDMENT

MS: Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Dear Sir:

In response to an Office Action dated November 7, 2003, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 5 of this paper.